

Frequently Asked Questions

1. How do I report a pothole?

Please send a request to repair a pothole by e-mail to kconnell@abingtonmass.com and include a street address or street name with nearest intersection. Please note that the Highway Department Hours of Operation are from 7:00am to 3:30pm Mon-Fri. therefore repairs shall be dispatched as soon as possible upon receiving the notification.

2. What if a road defect is an emergency?

Please report any “emergency” to the dispatcher answering a 911 phone call. This will direct you to the Abington Police Department.

3. How do I report a missing street sign?

Please report a missing street sign by e-mail to LDodge@abingtonmass.com and a replacement shall be erected as soon as possible.

4. How do I report a defective street light or outage?

Please follow the provided link to National Grid and include a utility pole # and street name if possible. The Utility pole number is affixed to the utility pole itself.

5. How do I report a broken mailbox from plowing?

Typically the Town is NOT responsible for mailboxes broken as a result of snow plowing. If negligence is thought to be the problem please contact the office of the Highway Department at 781-982-2115

6. How do I contact the Tree Warden?

Currently the Highway Superintendent is the acting Tree Warden for the Town of Abington. Superintendent Kenan J. Connell may be reached by e-mail kconnell@abingtonmass.com or by phone at the office of the Highway Department 781-982-2115.